



# InstantPro Money Back Claim Form

If you would like to take advantage of the money back offer with the InstantPro Website Builder, please complete the following form and send it in to the address shown below to receive a full refund. Refunds are only available for InstantPro Websites purchased from August 1<sup>st</sup> 2010 while offer lasts, and only one refund per household is available.

**Please Note That:**

- Once your refund is processed, your InstantPro Website will no longer appear in your MyFreeola account or on the web if anyone tries to view it.
- If you wish to sign up for an InstantPro Website in the future, you will not be able to retrieve the InstantPro Website you are being refunded for.

## 1. Cancel Your InstantPro Website

Firstly you must cancel your InstantPro Website subscription by logging into your MyFreeola account, clicking on the 'InstantPro Website Builder' link, and clicking 'Cancel' by the appropriate subscription. Once the subscription has been cancelled, proceed to step 2.

## 2. Please Complete the Following:

Your Contact Details...	
Your Name:	
Your Contact Phone Number:	

Your InstantPro Website Details...	
<b>MyFreeola E-mail Address:</b> The e-mail address used to login.	
<b>InstantPro Website Address:</b> E.g. www.myinstantprosite.com.	
<b>Order Transaction Number:</b> Found on your confirmation e-mail.	

Sign & Date...	
Your Signature:	
Today's Date:	

## 3. Send Form by Post to:

Freeola Ltd  
92-102 East Street  
Braintree  
Essex  
CM7 3JW

**or by Fax:**  
0871 210 9988

For Office Use Only	Refund Processed	InstantPro Clean-Up
Date & Sign:		